

## Case Study

# Pueblo Colorado School District Solves Hard Water Woes

Customer	Pueblo City School District
Location	Pueblo, Colorado
Industry	Education
PVI Product Installed	Media Assisted Crystallization (MAC)



### What the Customer Needed

Scale build-up in the combi ovens in all the district's kitchens was so bad that at times lunch was served late. After replacing the ovens several times, and trying a variety of treatment systems, the school's maintenance department was seeing little to no improvement in the scale build-up problem.

### PVI Solution

Jill Kidd, director of food services at Pueblo City Schools contacted Paul Gradishar, president of Grady's Restaurant and Bar Supply in Pueblo for help. Within a week, Gradishar supplied one dozen point-of-use MAC that use template assisted crystallization technology to the high school's maintenance department.

### Return on Investment

"Since we've installed the MAC, scale buildup hasn't been an issue," said Kidd. Hot meals are now prepared and delivered on time, and our maintenance staff that had been tasked with fixing scale issues are now free to handle other projects throughout the facility.

According to Kidd, the school's maintenance department had no trouble installing the units. One thing was certain: they were happy not to deal with scale problems on a daily basis.



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*- Jill Kidd, Pueblo City School  
Director Food Services*